

**EAT**

**LEARN**

**LIVE**



A chef in a blue uniform and hairnet is smiling while working in a kitchen. The chef is wearing black gloves and is focused on a task. In the background, there are various kitchen items, including a red apple and some green vegetables. The chef's uniform has a logo on the sleeve that says "Eurest".

*Dear Parents,*

*We are happy to welcome you to a new and exciting school year at the Vienna International School. All of us here at Eurest view ourselves as partners in all matters concerning food and beverages offered to your children at VIS.*

*Andrew Warren  
Eurest Unit Manager*



## EUREST FOOD & BEVERAGE

### PROGRAMME 2024/25

*It is a challenge to offer a variety of food that students enjoy, and that is nutritious well balanced, and good value for money. We will continue to aim for the highest standards of quality, friendliness, and service. Our goal is to improve the daily life of VIS students through our professionalism and flexibility.*

#### OUR DAILY OFFERS AT A GLANCE

- Morning snacks
- A Menu selection of 3 different main courses. A menu includes a soup of the day, main course, salad, fruit or dessert.
- Salad bar with at least 6 fresh salads.
- A large selection of freshly made sandwiches.
- A broad selection of fresh fruit and fruit salads.
- A variety of snacks, dried fruits.
- Various mineral waters, soft drinks, yoghurt and milk.

**All dishes in our menus have been reviewed by the Eurest nutritionist and approved to be suitable for a child's healthy and balanced diet.**





## AN OVERVIEW OF THE

## 2024/25 EUREST FOOD AND BEVERAGE PROGRAMME

### *COST OF LUNCH*

The cost for a daily menu without beverage is € 4,35 for ELC students, € 5,60 for Primary School students and € 6,45 for Secondary School students. Our menu contains soup of the day, a main course from the choice of three daily menus and a dessert or fruit.

### *YEARLY, SEMESTER OR QUARTERLY PREPAYMENT OF LUNCH*

Parents may select to purchase „prepaid“ lunch quarterly, per semester or for the entire year. The prepayment prices for lunch are listed in Eurest Pricelist 2024/25. By choosing prepayment, Eurest will grant you a deduction of 2 – 5% off the regular menu price.

### *REGISTRATION*

If you choose for your child to participate in the Eurest Prepaid school lunch programme, please register with Andrew Warren, Eurest Unit Manager. All registrations must be in written form. Registration forms can be found at the VIS admissions office, the Eurest office (next to the dining room) or on the

VIS homepage and Moodle (download as pdf file). Please fill in the form and return it to Andrew Warren either via post, email ([andrew.warren@eurest.at](mailto:andrew.warren@eurest.at)) or in person. When your registration is received, Eurest will send your invoice via email. The Prepaid programme can be joined at any time. Please contact Andrew Warren regarding conditions concerning possible deductions.

### *MENU*

Students in ELC through to Grade 1 who choose to have lunch at school are served a set meal. These meals are selected with balanced dietary considerations in mind as well as students' tastes and preferences. The ELC – Grade 1 choice is marked with “ELC” on our weekly menu plans. As of Grade 2 a choice of one of our three different menus is available. As of Grade 6 a wide variety of food is available during lunchtime. This includes our 3 different menus, as well as pasta and our Special Dish of the day.



### **SUBSTITUTIONS**

Students in Grades ELC – Grade 5 are not allowed to substitute from the set menu. As of Grade 6, students can take other a la carte items. However, if the amount of a regular prepaid meal is exceeded, the overspent amount has to be paid cash.

**STUDENT ABSENCE** It should be noted that when a student who has prepaid lunch for the year is absent, no credit is given for that day. However, the discount for prepayment is calculated in such a way that a student could be absent for several days and still benefit a discount off the regular price.

**THE EUREST APP:** We would like to introduce you to the Eurest APP which is called "WIRT:UAL by Eurest".

The APP can be downloaded from Apple App Store and Google Play and offers you the possibility to access the menu's for Pre-Paid subscriber's, and for "Gold Card" holders, an overview of transactions and receipts, and "Top-Up" your child's VIS lunch account by Mastercard or Visa debit or credit card.

You can log-in to the APP using your personal username and password provided by [andrew.warren@eurest.at](mailto:andrew.warren@eurest.at), or by collecting a QR Code at the cashpoint in the VIS dining room.

For the Pre-Paid subscribers, we will provide a link at the beginning of the school year so that parents can register themselves.

### **EUREST LUNCH CARD/EDU CARD**

Students use their EDU Card to pay for items bought in the VIS Cafeteria. The Card can be used in several ways: 1. If a parent chooses the prepayment programme of food, the Lunch Card is computer-coded to indicate this. All the student needs to do is show the card at the checkout. 2. Students who do not select the prepayment options can „load“ their Cards with funds, creating a balance from which each day's lunch is deducted. This „loading“ of money onto the student's card can be done in cash at one of our four cash registers, via bank transfer (see below or registration form), or directly with Andrew Warren. 3. Students who have chosen the prepayment options but who would also like to purchase extras (i.e., a croissant or a drink) can use the same procedure as above for crediting money to their card. At the lunch checkout, the prepayment is noted on the card, and extra items are paid for by deducting from the credited amount.





## AN OVERVIEW OF THE

## 2024/25 EUREST FOOD AND BEVERAGE PROGRAMME

### OVERDRAFT

We recognize that a student or parent may forget to add money to the Card. We allow any student to overdraw (i.e. negative balance) for two (2) days or minus € 15,00. Thus, if a student comes to school and tries to purchase lunch with a card that has insufficient funds, the student will be given the lunch and the card will show an overdraft of the amount needed. Until sufficient funds are added to the card to bring the balance to zero, students will only receive either a simple pasta dish or a soup, but we will never deny a student food! All lunch card accounts are reviewed every three to four weeks, and when students have negative balances their parents will be notified via email. Please note: Overdrafts will not be permitted during the last three weeks of the school year. Lunch card debts must be cleared.

**LOST AND FORGOTTEN ID-CARDS** If a student forgets his/her Lunch Card at home, he/she should wait at the end of the lunch line. Our Cashier will be able to identify the student's ID number and make the entry manually. The student's identity will have to be confirmed by a teacher. As this procedure is lengthy and holds up the checkout, we ask all students to ensure that their EDU cards are brought to school every day. If a Lunch/EDU Card is lost, a replacement can be obtained easily within 14 days after reporting the loss to the security office at the front gate office. The replacement of a card costs € 15,00. Once a Lunch/EDU Card is reported lost, it is deactivated immediately.



**WITHDRAWAL** If you decide to leave our school lunch programme, withdrawal must be in written form and your account will be charged until the end of the month following the date of your giving notice. In case of a withdrawal, the refund process will be handled as follows: We will invoice you for the actual days of school until the stated withdrawal date, and the remaining funds will be transferred to your bank account. No refunds can be made in cash. Please note: In case of a withdrawal, we are not able to grant you any deduction of our set menu prices. We will invoice you the regular menu price.

**CONTROL** Parents can receive a printed “Consumption List” at any time on demand. We believe this can be a good “tool” for cost control.

#### **BANK ACCOUNT**

Account Name	Eurest Restaurationsbetriebs- ges.m.b.H.
Bank Name	UniCredit Bank Austria AG
IBAN	AT97 1200 0006 5175 5104
BIC	BKAUATWW

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**PAYMENTS** We are only able to accept cash payments or payments made via bank transfer. We are not able to accept credit cards or bank cards. **All payments are due in advance!**





*If you have any questions, need more information  
or if you have any suggestions, please feel free to  
contact us:*

*Andrew Warren, Eurest Unit Manager  
Eurest Restaurationsbetriebsges.m.b.H.  
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der Menschenrechte 1 A- 1220 Vienna  
Mobile: +43 (676) 884 882 24 Mail:  
[andrew.warren@eurest.at](mailto:andrew.warren@eurest.at)*



## EUREST PRICE LIST PREPAID

**PREPAID 2024/25**

ELC	Price Single	Discount %	# of days	Price Total
Regular Menu Price	4,35		177 177	769,95
Yearly	4,14	5,00%		732,78
<b>Semesterly 1st</b>	<b>4,26</b>	<b>2,00%</b>	<b>89</b>	<b>379,14</b>
Semesterly 2nd	4,05	2,00%	88	356,40
Quarterly 4x	4,35	0,00%	44,25	192,49

PRIMARY SCHOOL	Price Single	Discount %	# of days	Price Total
Regular Menu Price	5,60		177	991,20
Yearly	5,33	5,00%	177	943,41
<b>Semesterly 1st</b>	<b>5,49</b>	<b>2,00%</b>	<b>89</b>	<b>488,61</b>
Semesterly 2nd	5,49	2,00%	88	483,12
Quarterly 4x	5,60	0,00%	44,25	247,80

SECONDARY SCHOOL	Price Single	Discount %	# of days	Price Total
Regular Menu Price	6,45		177 177	1141,65
Yearly	6,14	5,00%		1086,78
<b>Semesterly 1st</b>	<b>6,35</b>	<b>2,00%</b>	<b>89</b>	<b>565,15</b>
Semesterly 2nd	6,32	2,00%	88	556,16
Quarterly 4x	6,45	0,00%	44,25	285,41

### PAYMENTS ARE DUE AS FOLLOWS:

Yearly payment 31.08.2024 31.08.2024 31.01.2025 1 st. Qrt. 31.08.2024, 2 nd. Qrt. 31.10.2024, 3 rd. Qrt. 31.01.2025, 4 th.  
 1st semster Qrt. 15.04.2025  
 2nd semster  
 Quarterly payments  
 Payments to:

Eurest Restaurationsbetriebs G.m.b.H  
 Wagramer Strasse 17-19 / 4 Stock.  
 A-1220 Vienna, Austria

Bank: UniCredit Bank Austria AG  
 Swift/Bic code: BKAUATWW  
 IBAN: AT97 1200 0006 5175 5104

### Please mark your child's (children's) name(s) and grade(s) clearly on the bank form!

All payments are due in advance and only the above terms of payment are accepted. We kindly ask you to use our registration form. You can join our Pre Paid school lunch programme at any given time - deduction from the set menu price will be set by Andrew Warren according to the remaining days of school.

If you, for any given reason, decide to leave our programme, we will charge you until the end of the month following the date of you giving notice - please understand that a withdrawal must be in written form!

In case of a withdrawal, the refund process will be handled as follows: We will invoice you for the actual days of school until the above stated date and the remaining funds will be transferred to your bank account - no cash will be refunded. In case of a withdrawal are we not able to grant you any deduction of our set menu prices - we will invoice you the regular menu prices.



The 2024/25 school year will feature more Theme Weeks such as Asian, African and South American. We serve students from more than 100 countries, and we want our children to take the opportunity and try foods from different countries around the world.







**EAT**

**LEARN**

**LIVE**

**EAT** We offer our guests a high quality, freshly prepared and seasonal selection of meals for their mental and physical performance.

**LEARN** We generate interest in our guests for conscious eating habits and advance our teams with specific training courses.

**LIVE** With competence and passion, we are committed to behave in a sustainable manner toward society and the environment.



*Andrew Warren, Unit Manager  
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